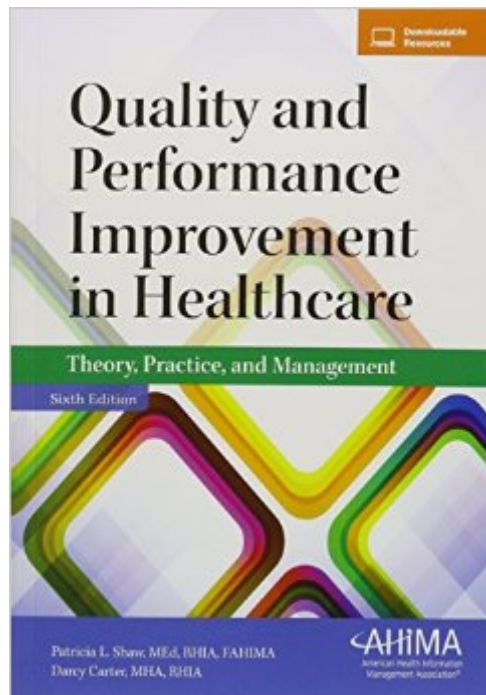


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Quality And Performance Improvement In Healthcare: Theory, Practice, And Management



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